

## Ask Us a Question

### Description

[vc\_row][vc\_column][vc\_custom\_heading text="Ask Us a Question" font\_container="tag:h1|text\_align:left" use\_theme\_fonts="yes" css=".vc\_custom\_1556563513669{padding-bottom: 20px !important;}"] [vc\_column\_text] If your question has not been addressed above, please email us your question by filling out the form below [vc\_column\_text] [vc\_column\_text]

Name \*

Department \*

Donations/Fundraising ▼

Email address \*

Type your question here \*

4 plus 5 = ?

Send Message

[/vc\_column\_text][vc\_column][vc\_row][vc\_row disable\_element="yes"] [vc\_column][vc\_custom\_heading text="About the Library" font\_container="tag:h5|text\_align:left" use\_theme\_fonts="yes"] [vc\_tta\_accordion style="flat" shape="square" gap="2? c\_icon="chevron" active\_section="1? no\_fill="true" collapsible\_all="true"] [vc\_tta\_section title="How members does the library have?" tab\_id="1536774543942-e41570b7-3e9f"] [vc\_column\_text] About 5,200 [vc\_column\_text] [vc\_tta\_section title="How many (full-time) employees does the library have?" tab\_id="1536774543976-dbe83dcf-a52a"] [vc\_column\_text] 20 [vc\_column\_text] [vc\_tta\_section title="How many total items circulate in a given year?" tab\_id="1536774831431-6ad1d51e-1e8d"] [vc\_column\_text] About 143,000 items per year

[/vc\_column\_text][vc\_tta\_section title="What kinds of items are in the collection?" tab\_id="1536774860937-9d7ea0a6-a268?"] [vc\_column\_text] About 75% of the books in the collection deal with subject areas related to Jews and Judaism, but since we are a library for the borough and surrounding area, we have the same kinds of bestsellers and general interest books you'll find in most other libraries. We also have first run motion pictures on DVD (older titles on VHS), as well as Judaica documentaries in 4 languages (English, French, Yiddish and Hebrew), as well as large collection of music on CD which is almost exclusively dedicated to Jewish music from around the world. [vc\_column\_text] [vc\_tta\_accordion][vc\_column][vc\_row][vc\_row disable\_element="yes"] [vc\_column][vc\_custom\_heading text="Borrowing & Membership" font\_container="tag:h5|text\_align:left" use\_theme\_fonts="yes"] [vc\_tta\_accordion style="flat" shape="square" gap="2? c\_icon="chevron" active\_section="1? no\_fill="true"]

collapsible\_all="true"] [vc\_tta\_section title="Do I need proof of age/residence to become a Library member?" tab\_id="1536774998829-a1e15838-94a7?"] [vc\_column\_text] If you are a student under the age of 26, or a senior member 60 years of age or older, you may be asked to present a piece of photo ID in order to benefit from our discounted memberships. [vc\_column\_text] [vc\_tta\_section] [vc\_tta\_section title="Do you have to be Jewish to become a member?" tab\_id="1536774998873-cded2626-824e"] [vc\_column\_text]

The "Jewish" part of the Jewish Public Library refers to the collection, not the users. The Library is open to everyone.

[vc\_column\_text] [vc\_tta\_section] [vc\_tta\_section title="If I don't have my membership card on me, can I still borrow items from the Library?" tab\_id="1536774998924-510f8b21-b419?"] [vc\_column\_text] Yes, you can still borrow items as long as you have a piece of photo ID. A note will be made in your record indicating that you must have your membership card on your next visit, or that it must be replaced. [vc\_column\_text] [vc\_tta\_section] [vc\_tta\_section title="What happens if I lose my card?" tab\_id="1536774998967-9c7f7b82-b660?"] [vc\_column\_text]

There is a \$5 replacement charge for lost or stolen cards.

[vc\_column\_text] [vc\_tta\_section] [vc\_tta\_section title="What if you don't have my book? Can you get it?" tab\_id="1536775098107-514ba718-efee"] [vc\_column\_text] In most cases, yes. The Library can borrow books from another library in Canada using our Inter-Library Loan service on your behalf. You must be a JPL member to benefit from this program. [vc\_column\_text] [vc\_tta\_section] [vc\_tta\_section title="Can any book in the collection be borrowed?" tab\_id="1536775125160-1882c733-de57?"] [vc\_column\_text]

All books except for those located in the Reference collection and other special collections can be borrowed. For more information on loan periods, [click here](#).

[vc\_column\_text] [vc\_tta\_section] [vc\_tta\_section title="How many tickets can a Library member buy for a given programme?" tab\_id="1536775148889-9518fe6f-7fbd"] [vc\_column\_text] Individual, Golden Age, Student members get one ticket at the reduced member rate. Family, Donor, Sponsor, Governor get two tickets at the reduced member rate. Friends of the Library are entitled to two complimentary tickets (registration is required). [vc\_column\_text] [vc\_tta\_section] [vc\_tta\_accordion] [vc\_column] [vc\_row] [vc\_row disable\_element="yes"] [vc\_column] [vc\_custom\_heading text="Services" font\_container="tag:h5|text\_align:left" use\_theme\_fonts="yes"] [vc\_tta\_accordion style="flat" shape="square" gap="2? c\_icon="chevron" active\_section="1? no\_fill="true" collapsible\_all="true"] [vc\_tta\_section title="Is there a Lost and Found department in the Library?" tab\_id="1536775250793-4e8586ae-425f"] [vc\_column\_text]

Found items may be kept for one day at the Reference Desk or the Circulation Desk. After which, they are brought to the Federation CJA Security desk. The Federation CJA Security desk may be reached at 514-735-3541 ext. 6430.

[vc\_column\_text] [vc\_tta\_section] [vc\_tta\_section title="Is there anywhere quiet in the Library where my study group can sit?" tab\_id="1536775250841-b2d27d7b-9e6b"] [vc\_column\_text]

The Lower Level of the Library has study tables for small groups, but since it is fairly small space, noise levels are often not as quiet as one would like. For quiet private study, the Library has a separate room with study carrels which are also equipped with outlets for laptops.

[/vc\_column\_text]/[vc\_tta\_section][vc\_tta\_section title="Are there machines to play CDs/DVDs/videocassettes/audiocassettes inside the Library?" tab\_id="1536775250893-f752d053-8dff"][/vc\_column\_text]

CDs and DVDs can be viewed and played on the computers in the Multimedia Centre. Circulation loan policies may apply. Members are allowed to use the computers for free, and non-members must pay \$2/hour. There is no equipment available for the usage of video or audiocassettes.

[/vc\_column\_text]/[vc\_tta\_section][vc\_tta\_section title="Is there WiFi available at the Library?" tab\_id="1536775250946-d2658538-c323?"][/vc\_column\_text]

Yes, WiFi is free. Please ask the reference librarian for the password.

[/vc\_column\_text]/[vc\_tta\_section][vc\_tta\_section title="Is there a photocopier on the premises? How much are copies?" tab\_id="1536775250999-eeaa8976-8f7b"][/vc\_column\_text]

Black and white copies are 15 cents/page, colour copies are \$1/page. We can provide you with change if necessary.

[/vc\_column\_text]/[vc\_tta\_section][vc\_tta\_accordion]/[vc\_column]/[vc\_row][vc\_row disable\_element="yes"][/vc\_column][vc\_custom\_heading text="Rules" font\_container="tag:h5|text\_align:left" use\_theme\_fonts="yes"][/vc\_tta\_accordion style="flat" shape="square" gap="2" c\_icon="chevron" active\_section="1" no\_fill="true" collapsible\_all="true"][/vc\_tta\_section title="Is use of my cell phone allowed in the Library?" tab\_id="1536775660031-6ae70e61-2338?"][/vc\_column\_text]

Texting is fine, but out of respect for people who are here to work and read we ask that you turn off your ringer.

[/vc\_column\_text]/[vc\_tta\_section][vc\_tta\_section title="Are food and drink allowed in the Library?" tab\_id="1536775660090-6a78506b-2798?"][/vc\_column\_text]

No.

[/vc\_column\_text]/[vc\_tta\_section][vc\_tta\_accordion]/[vc\_column]/[vc\_row][vc\_row disable\_element="yes"][/vc\_column][vc\_custom\_heading text="Miscellaneous" font\_container="tag:h5|text\_align:left" use\_theme\_fonts="yes"][/vc\_tta\_accordion style="flat" shape="square" gap="2" c\_icon="chevron" active\_section="1" no\_fill="true" collapsible\_all="true"][/vc\_tta\_section title="Why does the Multimedia Centre close earlier than the Library? Why does the Circulation Desk close 15 minutes before the Library?" tab\_id="1536775792832-decdaf03-69fe"][/vc\_column\_text]

Closing hours for the Federation CJA building are strictly enforced. Library staff must ensure that the Library is empty before the Library closes at the end of the workday, and keeping the Multimedia

Centre open the same hours as the Library makes this very difficult.

[/vc\_column\_text]/[vc\_tta\_section][vc\_tta\_section title="Why doesn't the library have more books about non-Jewish related subjects in the collection?" tab\_id="1536775792900-c398106c-0432?"][vc\_column\_text]

The library's collections mandate specifies that 75% of all collections be oriented to items about Jews and Judaism. The collections budget reflects this, and while we make every effort to collect general interest books, it is not always possible to collect as comprehensively as other libraries in the city of Montreal. If there is something you would like that we don't have, please see the section on [interlibrary loans](#).

[/vc\_column\_text]/[vc\_tta\_section][vc\_tta\_section title="What if I don't see a book in the collection that I think you should have?" tab\_id="1536775907282-f9ee0112-9204?"][vc\_column\_text]

You are free to make suggestions, either to the circulation desk staff or to the reference librarian. We will consider all suggestions, although we cannot guarantee that all titles will be purchased. Please note, while we can accept donations by self-published authors, we cannot purchase self-published books.

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September 12, 2018

**Author**

luisdiaz

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